



# PREVENTATIVE MAINTENANCE PROGRAM

## The Key to Unlocking Consistent Performance

Tripack's Preventative Maintenance (PM) Program is a proactive approach to maintaining peak system performance levels and driving bottom line results.

### YOUR BENEFITS:

- Reduced unexpected downtime = higher productivity
- Predefined and reduced maintenance costs
- On the job training for operators and/or maintenance personnel
- Detailed report on machine conditions and interventions
- Preventative maintenance at scheduled intervals

### HOW DOES THE PM PROGRAM WORK?

Tripack's Preventative Maintenance Program contract is for one Tripack Serial Number (individual piece of equipment or a system). The scope will be determined based on the agreed number of visits and include one (1) Tripack Electrical-Mechanical Technician per visit. Each visit is based on an 8-hour working day. It may be possible to combine visits for multiple serial numbers to save on travel costs. We will just need a signed contract for each serial number.

### PREVENTATIVE MAINTENANCE PACKAGES:

There are two different plans for the PM program. Each plan is for 12 months but accounts for a different number of visits necessary to keep your equipment running at peak performance.

2 Visit Package	4 Visit Package
One Every 6 Months	One Every 3 Months
1st Visit - Technical Audit	1st Visit - Technical Audit
Standard PM Visit	3 Standard PM Visits

#### First Visit

On the 1st visit of a new Tripack Preventative Maintenance Program, our technician will perform a technical audit, which includes; observing the machine running for a short period of time, visually inspecting for worn out or broken parts, verifying all calibration settings and making sure all machine components are functioning properly. From this audit, we will propose recommended parts, service, and training to get your Tripack equipment running its optimal efficiency.

In addition to audit, if you have some new line operators or would like to brush up on some general system training, our technician will plan on spending 60 minutes on informal training. Just be sure to allocate time for this!

#### Standard PM Visits

On the follow up PM (standard) visits, the Tripack technician will once again start by observing the machine in production for a short period of time. Then the machine will be turned over to our technician who will go through the checklist to compare the condition to the previous visit.

Standard PM Visits include:

- Regularly scheduled inspection and monitoring
- Tune up and verification of calibration settings
- Installation of a PM Parts Kit (sold separately)
- Parts/usage and stock room parts assessment
- Film/materials assessment to verify that it is suitable for the machine
- 60 – 90 minutes of informal training

## WHAT YOU CAN EXPECT AFTER EACH VISIT:

Upon completion of the visit, our technician will send you with a full report outlining the health of your system and any recommendations for further improvement. Within 5 business days, you can expect to receive a quote with any recommended audit parts to be replaced or wear parts to be stocked.

## PRICING:

Total pricing for each package is based on Tripack's standard service rates with a 10% discount, plus expenses associated with travel to your facility's location. Invoicing and payment will be due after each visit. Additionally, you will be given 30 days after each visit to purchase any recommended parts at a 10% discount.

The Tripack Aftermarket Services Team will work with you to determine which plan is best for your needs, based on machine type, maintenance activities, plant environment and workload.

## ADD-ON OPTIONS:



**PM Parts Kits** – a standard list of common wear parts recommended to be replaced at standard intervals. The PM visits and the parts replacement can ideally be aligned to reduce downtime due to maintenance

**Audit Parts Kits** – a list of parts identified by our technician that need to be replaced to bring the machine(s) back to optimal running condition.

**Standard Service Visit** – Our field service technicians can install recommended audit parts or upgrades, set your machine up for a new product size, or troubleshoot an issue you are having with our Tripack machine. Extra days can be added on to your scheduled PM visit in order to save money on travel costs.

**Spare Parts Optimization** – an analysis of your on-site Tripack spare parts inventory. Our technician can then inform the Tripack Aftermarket Team if certain parts are running low and we can check our current inventory levels

**Formal Training** – Tripack offers a broad range of operator and maintenance related training courses. Whether its consistent turnover in your labor force or you just want a more detail understanding of your Tripack equipment operates, we can tailor a training program to fit your needs.



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**TRIPack**

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